



June 30, 2020

Dear Owners and Property Managers,

As the state of Virginia anticipates entering into phase three easing of temporary restrictions due to novel coronavirus (COVID-19), The Sanctuary at False Cape Condominium Association and the Board of Directors continue to monitor the latest guidance from various authorities having jurisdiction. Additionally, we solicit input from various professionals including our legal counsel and insurance representative. While the restrictions for businesses including fitness and exercise facilities have eased, there are still vital restrictions that remain in place.

Ensuring the health, safety and well-being of our owners, residents, and guests is of paramount importance to the Association. Recognizing the importance of the amenities, the Board of Directors has approved a plan to open the pools

that supports the Safer at Home: Phase Three requirements including:

- Signage at the entrance prohibiting entrance to anyone with fever or symptoms of COVID-19
- Signage to provide public health reminders regarding physical distancing, gatherings, options for high-risk individuals and staying home if sick
- Limiting capacity to 75% provided ten (10) feet of physical distance is maintained between patrons not of the same household
- Seating on pool decks with at least ten (10) feet of spacing between persons not of the same household
- Cleaning and disinfecting of seating (by users) between uses
- Hand sanitizer at the entrance
- (Self) screening of patrons for COVID-19 symptoms prior to admission

All persons entering the pool areas acknowledge that use of the facility is with full knowledge of the risks posed by COVID-19 and **agree to make every effort to maintain the recommended ten foot** distance between themselves and others **not known to them**. Entering these areas is an acknowledgement and understanding that use of the facility is **AT YOUR OWN RISK**. Anyone who has a fever or symptoms of COVID-19, symptoms similar to COVID-19, or has been exposed to COVID-19 agrees to refrain from using the pool facilities.

It is imperative that this protocol is strictly followed and the Association reserves the right to close any or all of the pools and surrounding areas at any time.

In order to support this plan, and having filed all necessary applications and inspections, we have received permission from the City of Virginia Beach Department of Health to open on a temporary basis with inspections to follow. Signage and minor repairs to the pool at 3738 Sandpiper Rd. and the Cabana Bar will enable the pools to open beginning Friday July 3, 2020. More extensive repairs required to the pool

at 3700 Sandpiper Rd. will delay opening until a later date expected to be 7-10 days following the opening of the other pools.

Each of the pools will be open beginning at 9:00 am with 3 hour sessions of availability for swimming and exercise followed by 1 hour of cleaning during which the pools will be closed. The pools will close each day at 8:00 pm. The daily schedule will be:

9:00 am -12:00 pm pools open
12:00 pm – 1:00 pm pools closed for cleaning
1:00 pm – 4:00 pm pools open
4:00 pm – 5:00 pm pools closed for cleaning
5:00 pm – 8:00 pm pools open
8:00 pm – 9:00 am pools closed

We will continue to work on plan to open the fitness centers as well. However, at this point in time the fitness centers will remain closed until further notice. We will continue to provide information regarding the amenities and re-opening plans on our website. This information will be available to owners, residents, guests, and property managers. Please visit www.sanctuaryatfalsecape.com for the latest information.

Thank you for your patience and support.

Best regards,

Ronald McDowell
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